

## Values Statement



Our delivery of exemplary care, support and education reflects our values of:

We ensure our people **grow** and **develop** by:

- Voice** – encouraging people to communicate
- Ambition** – being ambitious for all
- Listening** – being approachable and responsive
- Understanding** – others' needs and priorities
- Empowering** – enabling one another to achieve our ambitions

**We will:** create environments to ensure customers, staff and volunteers are safe • respect diversity and equality • expect honesty • promote inclusion • empower each other • listen and respond to the voice of our customers and staff • provide confidential ways to raise and report concerns